

REVIEW PAPER

## Emphasizing Caring Components in Nurse-Patient-Nurse Bedside Reporting

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### Abstract

**Background:** Nurse-Patient- Nurse bedside reporting is a hand over process that facilitates nurse to nurse, and nurse to patient, communications between end shift changes with the intention of transferring essential information and emphasizing holistic care of patients.

**Purpose and Aim:** To help nurse managers develop strategies to promote nurse-patient-nurse bedside handover in their clinical practice. It aims to understand how the nurse-patient-nurse bedside reporting can be a venue to emphasize components of caring in nursing.

**Methodology:** A comprehensive search of literatures in English from 2001 to 2013 was done through the use of EBSCO, B-Online and Wiley Blackwell Online using keywords in the Mesh terms.

**Results:** Patient Centred Care philosophy, JCI Guidelines, demand of patient's participation in health care decision making and weakness of traditional handover report are factors influencing bedside nurse-patient-nurse reporting. It can have an impact on patient satisfaction, involvement, communication and safety and can improve nurse-patient relationship.

**Conclusion:** Nurse-patient-nurse bedside reporting can become a venue to emphasize caring components of nursing according to Jean Watson's Carative Factors. Strong leadership, open communication, education of all staff, patients and teamwork among nurses are essential to overcome barriers from patients and resistance from nurses to transform traditional shift reporting.

**Keywords:** handover, communication, bedside reporting, patient involvement and nursing.